

APR 12 2011

# YOUR OPINION MATTERS TO US

INTEGRITY • KNOWLEDGE • PROFESSIONALISM

Congratulations on your recent successful closing! Your opinion is very important to us! Please let us know how we did by mailing back the completed form in the self-addressed envelope.

Your Name: Pei Yi Zhou

Your Real Estate Agent: TC Wu

How would you rate your overall experience?

|                          |                          |                          |                          |                          |                                     |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| Poor                     |                          |                          |                          |                          | Excellent                           |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Was your agent punctual with the time commitment at each meeting?

|                          |                          |                          |                          |                          |                                     |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| Poor                     |                          |                          |                          |                          | Excellent                           |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

How would you rate the speed of response of your agent?

|                          |                          |                          |                          |                          |                                     |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| Poor                     |                          |                          |                          |                          | Excellent                           |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

What was the level of knowledge of your agent?

|                          |                          |                          |                          |                          |                                     |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| Poor                     |                          |                          |                          |                          | Excellent                           |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

How satisfied are you with the communication between you and your agent?

|                          |                          |                          |                          |                          |                                     |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| Poor                     |                          |                          |                          |                          | Excellent                           |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Please describe your experience and any additional comments is appreciated:

TC Wu is really a good agent and he is very professional. He really could give good advices to me about which house I should by. I really appreciate it! I'm very glad meet him. He is my good friend.

Would you be willing to be our reference contact from time to time in the future?  Yes  No

Would you recommend us to your friends, family or business associates in the future?  Yes  No

Do you currently know any friends, family or business associates that may be interested in receiving a proposal for real estate services? If so, please provide their contact information below:

Name: \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 Email: \_\_\_\_\_  
 Notes: \_\_\_\_\_

Name: \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 Email: \_\_\_\_\_  
 Notes: \_\_\_\_\_

SALES TEAM MANAGER

